

Terms of Service – Lug Fast Logistics

Effective Date: November 11, 2025

1. Introduction

These Terms of Service (“Terms”) govern your use of Lug Fast Logistics’ software platform, mobile app, and website (collectively, the “Services”). By using our Services, you agree to these Terms.

2. Our Role

- Lug Fast Logistics is a software platform connecting clients, partners, and service personnel.
 - We do not act as a carrier, freight broker, or security employer unless explicitly agreed in a separate contract.
 - You are responsible for compliance with any laws, licenses, or permits required for your operations.
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3. Account Registration

- Users must provide accurate, up-to-date information.
 - Each account is personal to the user and cannot be shared.
 - Access may be revoked if Terms are violated.
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4. Platform Fees

- Platform fees (if applicable) are charged only on completed work as defined in the software workflow.
 - You are responsible for paying all fees associated with your account.
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5. User Conduct

You agree to:

- Use the Services lawfully.

- Provide truthful information about loads, deliveries, or assignments.
 - Not attempt to hack, reverse-engineer, or misuse the platform.
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6. Audit and Data

- All job activity, proof-of-completion, and tracking logs are recorded by the platform.
 - These logs are considered the definitive source for any disputes regarding completed work or billing.
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7. Termination

- We may suspend or terminate accounts for violations of these Terms.
 - Termination does not relieve you of fees owed for completed work prior to termination.
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8. Liability Disclaimer

- Lug Fast Logistics provides the platform “as-is”.
 - We are not responsible for operational, legal, or financial issues arising from your use of the platform.
 - Our liability is limited to the amount you have paid us in platform fees over the past 12 months.
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9. Governing Law

These Terms are governed by the laws of the state of Texas, USA, without regard to conflict-of-law provisions.

10. Contact

Questions about these Terms or the Services:

Email: support@lugfastlogistics.com